



Bits & Pieces

Upcoming Events	
May	~ Stroke Awareness ~ Arthritis Awareness ~ Osteoporosis Awareness ~ Hepatitis Awareness ~ Lupus Awareness ~ Oncology Nursing Month ~ National Blood Pressure Month
May 1-30	~ Employee Engagement Survey
May 26	~ Tobacco Cessation Classes
June 23	~ Financial Education Classes



To take the Employee Engagement Survey

We currently have a response rate of **84.59% (our goal is 90%)**
 (as of Tuesday, May 26, 2009)

PPD Testing

PPDs will be administered **TODAY**
 (Tuesday May 26 from 0730 – 1030)
 in the Employee Health office:

Other Dates Scheduled

- Monday June 1 0630 - 0800**
- Friday June 5 0730 - 0900**
- Monday June 8 1700 - 2000**
- and
- Tuesday June 16**
0630 - 0800 & 1500 - 1600

Please remember that TB testing is required annually!! Thank you!!

Gulf Coast North Area Health Education Center is providing a *free* smoking cessation class to our staff, their families, the volunteers and the general public.

Dates: Every Tuesday from 05/26/09 to 06/30/09
Times: 2:00p.m. To 4:00 p.m.
Location: Shoreline Café Conference Room
 To register call: (813) 929-1000 ext. 213

A Message from our CEO.....

I just wanted to pass along our results of the Joint Commission survey that just completed. The two surveyors were so complimentary of the staff. They couldn't say more about how wonderful each of you are and how well prepared you are. They could tell that each of you were confident and at ease with this process which showed a very high level of knowledge. The exact words were "Your staff has set a new standard, they have raised the bar for everyone else!" Boy, I wouldn't want to be the next hospital because it's hard to follow a bunch of superstars like you!

The final tally for the survey was 5 direct impact standards and 7 indirect impact standards that we need to work on. For an organization the size of Bayonet, that is AWESOME! The lead surveyor said that he could not remember writing such a short report especially given the complexity of an organization like Bayonet Point. We will need to correct these things within the next 45 days or so to be in compliance and we should not have a problem doing that. The details of the survey will be shared by your Director next week once we summarize the report.

Leigh, Carolyn, Shalin and I couldn't be more proud to be a part of this hospital, of this team. We will figure out a way to celebrate another wonderful success that could've only been achieved by your hard work and focus. In the past two weeks RMCBP has seen two validations of the progress that we are making, first we won the "Best Place to Work" and now we add to that the incredible Joint Commission survey results.

Thank you all for everything you do, not for the great score on a survey but for the wonderful things you do for all of those who seek our help, our kindness and compassion and our tenacity to be nothing short of the best.

Steve Rector

Chief Executive Officer
 Regional Medical Center Bayonet Point

Upcoming Financial Education Classes:

The next set of financial education classes are scheduled for **Tuesday June 23rd in the 2-North Conference Room**. The classes scheduled include:

Organizing and Managing your Finances

8:00 am – 10:00 a.m.

Money 201 - Money Management

10:30 a.m. – 12:30 p.m.

Money 101 – Smart Strategies for Your HCA 401k Plan

2:00 p.m. – 4:00 p.m.

How to Achieve Your Financial Goals

4:30 p.m. – 6:30 p.m.

All classes are taught by a Certified Financial Counselor hired by HCA specifically to teach employees how to make good financial decisions. The classes are free, but must be attended on your own time. If the class(es) you wish to attend is during your scheduled work time, you must request approval from your supervisor; clock out when leaving then back in when finished. Employees may register at hcarewards, click on Money, then on Financial Education. If anyone needs assistance please Mox or call Penny Nichols at Ext. 1870.

Essential Piece



You may notice an increased number of suggestion boxes located throughout the facility. We have put up more boxes as part of our new Employee Recognition program Essential Piece. In addition to using these boxes to submit your suggestions to the Hassle Factor Team, they will also be the repository for the “Essential Piece” forms. These colorful slips are a way for our patients, their families, the physicians and co-workers to compliment our staff for all the wonderful things that they do each day. The boxes will be checked on a regular, ongoing basis

and the staff who receives compliments will see them published in the Daily Dose. The forms will also be forwarded to the Rewards and Recognition committee for consideration in the Employee Excellence Awards. Below you will find the first couple of Essential Piece forms that have been received. We expect to see A LOT more of these coming in!!

“**You**” are an “Essential Piece” of RMCBP.....

Compliments, Kudos & Commendations

Our staff is exceeding patient expectations each day! Just check out the comments below that were collected during this week's Leadership Rounding and see what a terrific staff we have here at RMCBP! You may notice that some of these names are repeats - that shows that our staff really is committed to providing the best in patient care on a daily basis. Way to go!!

Let's keep this trend going and keep exceeding those patient expectations! Thank You to all our staff for a job very well done!!!

The following Essential Piece comments were received this week. It is great to see our staff being recognized for their outstanding commitment to excellent customer service.

Alicia Low "Alicia treated me just great. I value being here instead of Oakhill. She made my family feel welcome. Thanks."

Melissa Reed "Patient comments on what a wonderful job you are doing in caring for him."

Eva Hernandez "Very helpful. Anticipated my needs; I love having her here."

Glen Baker "One of our volunteers had recent surgery here; a dozen roses were sent to her from her son. Those roses disappeared. Mr. Baker, out of his own pocket, replaced those roses. Thank you, Mr. Baker, for this outstanding gesture."
Received from: Volunteer Association
President



Our Mission

Above all else we are committed to the care and improvement of human life. In recognition of this commitment, we strive to deliver high quality, cost effective healthcare in the communities we serve.